



A member of **RelyOnNutec**

## **COVID-19 RESPONSE:** **A LETTER TO OUR CUSTOMERS**

Dear Valued Customer,

**Effective from 1st April 2022**, in transitioning to the endemic phase of Covid-19, Malaysia's national borders will be reopened **with the entry eligibility enclosed as below**.

- Malaysians may enter Malaysia without prior approval from the Malaysian authorities.
- Effective 1 April 2022, non-Malaysians may enter Malaysia without prior approval from the Malaysian authorities (i.e. MyTravelPass / MyEntry not required).
- Travellers should also check with their airlines to ensure they comply with airlines-specific Covid-19 related policies prior to boarding.

See accompanying graphic titled "Procedure for travellers entering Malaysia from 1 April 2022" for details for the **before departure and upon arrival procedures**.

See accompanying graphic titled "On-Arrival Procedures for Travellers from 1 April 2022" for details for the **On-Arrival Professional RTK-AG test**.





See accompanying graphic titled "Crossing the Malaysia-Singapore Land Border" for details for **travellers from Singapore**.

The procedures and national guidelines entering Malaysia are subjected to the Malaysia Government announcement.







## PROCEDURE FOR TRAVELLERS ENTERING MALAYSIA FROM 1 APRIL 2022



### BEFORE DEPARTURE

- 1 Download MySejahtera app 
- 2 Complete the pre-departure form via the Traveller icon on MySejahtera 
  - ➔ **Fully Vaccinated:**  
Digital Traveller's Card will be issued
  - ➔ **Partially Vaccinated /Unvaccinated:**  
Digital Home Surveillance Order (HSO) will be issued 
- 3 Undergo a PCR test 2 days before departure for travellers 7 years and above 
  - ➔ Travellers with previous COVID-19 infection (6-60 days before departure) are required to undergo a professional RTK-Ag test 2 days before departure
- 4 Purchase a travel and COVID-19 insurance (for non-Malaysian citizens) 

### UPON ARRIVAL

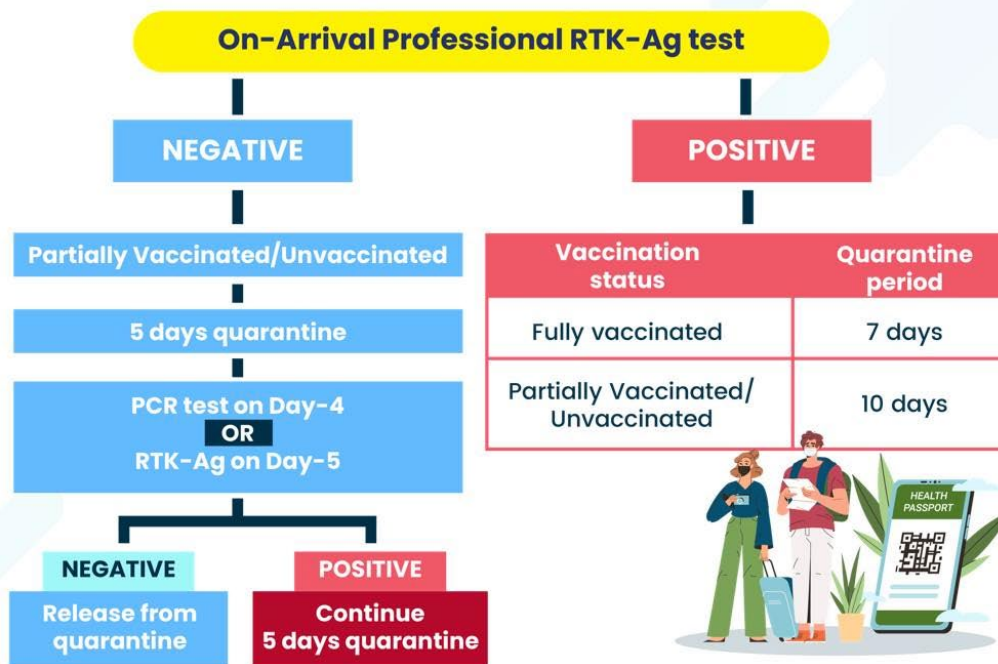
- 1 Undergo a professional RTK-Ag test within 24 hours of arrival 
  - 2 Undergo a mandatory 5 days quarantine for partially or unvaccinated travellers 
- RTK-Ag test:**
- ➔ The professional RTK-Ag test can be done at any health facility of your choice 
  - ➔ COVID-19 breathalyser OR professional RTK-Ag tests, on arrival are also available at the airport 
  - ➔ Cost of on-arrival professional RTK-Ag test will be borne by travellers 
  - ➔ Children aged 6 years old and below are exempted from the on-arrival test 

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In efforts towards the safe reopening of the borders, the government also made the following decisions for on-arrival professional RTK-AG test.

## ON-ARRIVAL PROCEDURES FOR TRAVELLERS FROM 1 APRIL 2022



- Travellers 7 years and above are required to undergo a professional RTK-Ag test within 24 hours of arrival
- Children aged 6 years old and below are exempted from the on-arrival test
- The professional RTK-Ag test can be done at any health facility of your choice
- COVID-19 breathalyser and professional RTK-Ag test are also available on-arrival
- Cost of on-arrival professional RTK-Ag test will be borne by the traveller
- Children and adolescents 17 years of age and younger are excluded from quarantine regardless of vaccination status



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## CROSSING THE MALAYSIA-SINGAPORE LAND BORDER



**Fully vaccinated travellers**  
are allowed to cross the  
Malaysia and Singapore land border  
from 1 April 2022



Travellers are NOT required to:



Apply  
for entry  
approval



Undergo  
quarantine



Take a  
pre-departure  
test



Take an  
on-arrival  
test



This applies to all travellers crossing the border by  
land regardless of medium of transportation.



#ReopeningSafely



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The official press release can be read from this link:

<https://covid-19.moh.gov.my/semasa-kkm/2022/03/pembukaan-semula-sempadan-negara-malaysia>

With this news, all our training centres are ever ready to welcome back our long miss international delegates again with adherence to all the procedures. Rest assured, all our training centres are always obliging with the national and local authorities guidelines to end the virus transmission and return to normalcy.

Should you have any question or need further clarification, you may contact our booking office or sales personnel on the following emails or telephone numbers :

	Bookings	:	 <a href="mailto:bookings@msts-my.org">bookings@msts-my.org</a>	 +60 6 292 2069
	Azmawati	:	 <a href="mailto:azma@msts-my.org">azma@msts-my.org</a>	 +60 16-716 2069
	Sinorita	:	 <a href="mailto:smn@msts-my.org">smn@msts-my.org</a>	 +60 16-723 2069
	Khairul Idham	:	 <a href="mailto:mk@msts-my.org">mk@msts-my.org</a>	 +60 19-983 2069
	Vincent Liew	:	 <a href="mailto:vl@msts-my.org">vl@msts-my.org</a>	 +60 16-260 2069

**Take care and stay safe.**

[Download #ReopeningSafely Infographic here](#)

## PREVENTIVE MEASURES COVID-19 VIRUS

Thank you for your understanding and cooperation.

DUE TO THE CORONAVIRUS COVID-19 OUTBREAK WE RECOMMEND:



Wash Hands with Soap



Cover Your Cough



Sneeze to Tissue



Avoid Close Contact